

Questions To Ask a Potential Home Health Agency

As ALS progresses, it may become necessary to request assistance from a home health agency in order to meet your evolving needs in the comfort of your home. Because there may be more than one agency in your area, it can feel overwhelming to consider which one to pursue. Consider the following questions to help guide your discussion with potential home health agencies so you can narrow your options and select the one that best fits your needs.

1. Is your agency licensed by the state?

.....
.....

2. Are the caregivers licensed, insured, and accredited?

.....
.....

3. Do your caregivers have experience caring for someone with ALS?

.....
.....

4. Are your workers bonded?

.....
.....

5. Will I receive a care plan in writing before service begins?

.....
.....

6. Will I have the same caregiver each time, or will it be different people? If my primary caregiver is out sick, will the agency deploy an alternate?

.....
.....

7. What type of employee screening is done? Can the agency provide references?

.....
.....

8. Can we start our caregiver on a 30-day trial period?

.....
.....

9. Will the agency take care of all the required payroll paperwork?

.....
.....

10. Do you accept insurance reimbursement? If yes, which insurance companies do you accept?

.....
.....

11. Do you provide specialized training to your caregivers on the needs of ALS patients?

.....
.....

12. Do you offer any respite care for my caregiver?

.....
.....

Write down other questions you have:

- 1.
- 2.
- 3.
- 4.
- 5.